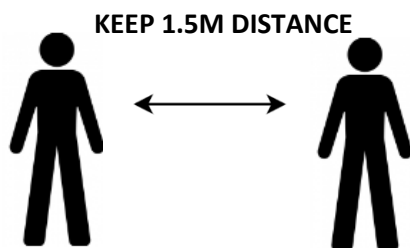


IMPORTANT NOTICE: Coronavirus (COVID-19) Risk Management – Issued 1st April 2020

While we are extremely appreciative that the Construction Industry is still running, the health of our employees, customers and contractors is important to Bianco and it's vital that we take steps to protect everyone's health and wellbeing from COVID-19. As an employee, customer, contractor or supplier to Bianco, we request that everyone takes the necessary steps to ensure that all personnel coming into contact with a Bianco workplace follow our requirements.

In addition to this, we have implemented a number of changes to our stores to adhere to Government Advice and to keep our stores as safe as possible. They include the following;

- Sanitiser stations where possible (entries, exits and in every room)
- Increased cleaning in-store, offices and in our warehouse
- Signs advising per-person limit in each room
- Products stacked in front of service areas to create more distance
- Social distancing measures, including taping floors to mark 1.5m distance
- Limited traffic behind counter, staff only
- Government advised posters around store and offices
- We are still accepting cash, however cashless payment (Pay Pass) is encouraged, to limit contact where possible



SANITISE STATIONS



INCREASED CLEANING



HOME QUARANTINE POLICY



We also ask please do **not** attend a Bianco workplace if:

You have recently travelled overseas.

Under current Government Law, if you have returned or are visiting from overseas on or after midnight 15th March 2020 (AEDT), you must self-isolate for a minimum 14-day period.



BIANCO CONSTRUCTION SUPPLIES PTY LTD
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PHONE: (08) 8366 6666 | www.bianco.com.au
A.B.N. 70 152 933 750



You have been in contact with a person isolated by a medical practitioner or confirmed with COVID-19.

If you or a household member has been in contact with a person isolated by a medical practitioner or confirmed as having COVID-19 **do not attend** a Bianco workplace until you have confirmed test results that you are not infected with COVID-19.

You have Flu-like symptoms.

If you have flu-like symptoms (respiratory symptoms, headache, fever, shortness of breath, cough, muscle pain) **do not attend** a Bianco workplace until you have confirmed test results that you are not infected with COVID-19.

Bianco would like to thank all the people involved in helping us continue to run as smoothly and safe as possible. Most importantly, our Customers and Contractors for the continuous amount of support and cooperation shown during this difficult time. We appreciate the understanding in regards to our product shortages, delays and price increases as well as the steps being taken in store and on job-sites – practicing social distancing and cleaning/sanitizing hands upon entering.

We thank our Suppliers for helping us keep our shelves as stocked as possible so that our customers have access to the tools and materials they need to carry out work to keep the Construction Sector going. In addition to promptly liaising with us when there are products issues and/or delays.

Finally, we thank our Employees for working hard to implement all the current changes, abiding by Government requirements, increased cleaning procedures throughout the day and assisting customers in a respectful and careful manner while keeping an appropriate distance.

We thank you again for your cooperation in supporting these requirements and we will continue to provide further updates where there are changes. For Price Increases and Product Shortages, please see our catalogues page for an update.

If you have any questions, please call us on 08 8336 6666 or contact your Sales Manager.

Thank you,

BIANCO MANAGEMENT